



## The Student Services Messenger

### In Loving Memory of Janet Hose



*This eulogy was read by Jana Garnett on behalf of the DSPS Department at the recent flag lowering ceremony for Janet Hose.*

Janet Hose was born in New York on the 21st of June, 1973. She was the daughter of Marilyn and Zion Hose, and is survived by her sister, Ellen Modlin. Janet Hose passed away on September 17, 2021.

Janet was a DSPS Counselor and an LD Specialist at Santa Barbara City College. Janet was also our Clockwork software administrator. Janet was gifted with a unique skill set that enabled her to effectively manage the technical side of DSPS and engage with students. Her mind was brilliant, rational and methodical, caring and sensitive, a rare combination, and one we were lucky to have, and so heartbroken we've lost. It was like meeting a professional that could prepare a gourmet meal in the commercial kitchen and warmly greet customers as they entered the restaurant!

Janet did much of the thankless work behind the scenes and kept a low profile. Janet was consistently

selfless and approachable. She was very grateful for achieving tenure at SBCC. We believe Janet was so dedicated and invested in the technical part of our work because she could see the enormous potential of improving the student experience as well as office efficiencies. In addition, Janet could take a vague construct or complex technical task and make it user-friendly for her colleagues. Janet shaped the culture and success of DSPS over a six year period. She was a critical thinker that could solve any problem with her brilliant and logical mind.

Janet's legacy was in the countless hours she spent evaluating students for learning disabilities. Through this process she educated and empowered each student by underscoring their strengths. Janet was committed to equity and access and was able to provide students with eligibility for services, accommodations as well as a tool kit. Through this work, Janet created pathways to success for countless students.

The work of a disability specialist is so important that it was much of Janet's identity. Janet's impact was huge. Students will miss her warmth and consistent advocacy. Her colleagues will miss her laugh, her sharp mind and perspective.





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Personally, Janet was a sweet, fun and loving soul. Janet loved people and we mean all people. She appreciated differences, studied the behaviors and words of others and always knew how to approach any situation and successfully reach a solution.

It was evident that Janet spent time studying the world around her and making sense of it. This was very meaningful in her line of work and very much appreciated. Janet was attentive and a wonderful listener. She would always follow up on specific conversations that previously took place about family, health, shows, music, events - she even dabbled into sports at times!

Janet had great taste in music; a fellow Tool band fan! She shared information about the last concert she attended, "The Lumineers." She loved how the Santa Barbara County Bowl was so small and how all the seats were so good. She liked to dance, it was her way to work out, as she disliked any other type of physical activity. She studied the campus and came up with the best possible route to get from her car to the office every morning.

Janet had the strangest of luck, which always made for sharing great stories and laughs--her and her colleagues often joked she should have her own sitcom show. Janet wanted to buy a house for retirement; possibly in Florida to be next to her sister. She wanted to retire early, travel and take a long cruise. Janet sincerely cared about people and a conversation with Janet was never small talk, but more so part of an evolving and ongoing relationship. She was more than a colleague, she was a dear friend to many of us. A conversation with Janet often resulted in coming out laughing and feeling better overall - unless something went wrong with the database!

Janet had an incredible sense of humor. She was modest and humble, never fully taking credit for things, but always giving credit to others. Janet was genuine, objective and non-judgemental, someone that you could always count on for advice and guidance. Janet was also a fierce competitor and would never back down from a challenge, especially when it came to trivia or ADA compliance!

An honest, bright, talented, giving individual, Janet loved doing what she did for students. One might say she had a steel trap mind. She was so full of information we often had to ask her to slow down. She worked to anticipate problems before they became problems. Janet always had a smile on her face which was immediately contagious. Janet made others feel good even while talking about the most mundane aspects of a technical database program. She loved to be the expert in her field and to share her knowledge as a teacher and colleague. Janet never complained about work, even if she was doing a great deal more than her share.

Janet always made time for others and ensured students were well taken care of while treating them in the same manner, someone would treat a good friend. Janet brought to the institution her own brand of excellence which made her an absolute integral part of the DSPS program. Janet's warm personality and sweet laugh will always be remembered. Janet was always positive and found value in all people and all things.

Janet has left a void within her DSPS family, one that will be hard to fill. We all miss her dearly and will remember her through her legacy work at DSPS, and the memories of moments we shared with her. She was a treasure!!!

Rest in peace, dear friend.



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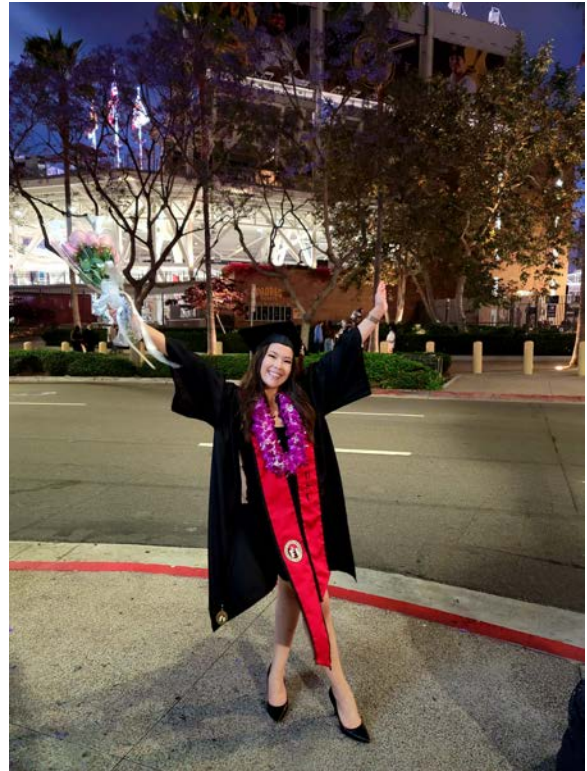
### **Congrats to Recent Graduates Stephanie Linnander and Kyle Hernandez**

The SBCC Student Services Family is proud to celebrate Stephanie Linnander in Student Finance and Kyle Hernandez in Admissions & Records. Both Linnander and Hernandez transferred from SBCC to their four-year institutions where they recently earned their Bachelor's degrees.

Hernandez earned his Bachelor's degree in Sociology from UCSB and Linnander graduated from San Diego State University's Fowler College of Business with a Bachelor of Science in Business Administration. Linnander was accepted into the SDSU Master of Public Administration program and is completing her first semester there.

"Stephanie is an example of when big dreams meet dedication, elbow grease, organization and a whole lot of humor. Stephanie worked full-time during the pandemic and didn't miss a beat in pursuing her degree," praised Student Finance Manager Nicole Hubert.

Both Linnander and Hernandez expressed gratitude to their colleagues and supervisors who have been incredibly supportive throughout their educational journeys.





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The Food Pantry is Now Open Inside the Basic Needs Center (BNC)



The Food Pantry is now open inside the Basic Needs Center (BNC) in ECC-14. In the BNC the SBCC community is invited to come and pick up food such as fresh produce, including some from the campus garden. There are also cold drinks, bread, pastries, cereal, pasta, canned goods, on-the-go snacks, baby diapers, and hygiene kits put together by The Well. The BNC also offers assistance with the CalFresh application process. On the works is Love's Closet where you can find gently used and new weather appropriate clothing.



**All are welcome to stop by the newly remodeled BNC, which is open every Tuesday from 1 - 6 p.m. and Wednesdays & Thursdays from 10 a.m. - 4 p.m.**

The BNC is following SBCC COVID guidelines and all visitors need to fill out the Healthy Roster and get cleared by the check-in stations on campus before coming inside the BNC.

**Mythbuster:**

ALL current students, staff, and faculty are welcome to pick up FREE food from the food pantry during open hours. Nothing is ever charged!





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Kudos to the Food Pantry Team



*BNC team members in the Food Pantry Garden: Maria Castillo Lamk, Randy Smith, Allegra Kabukapua Kolombo, & Emilio Palacios Camino*

Kudos to the Food Pantry Team who not only continue to be leaders on campus by leading the emergency food distributions since April 2020, but also continue the important work of providing a respectful and dignified experience to those that come to the Basic Needs Center. A huge THANK YOU to Randy, the BNC program assistant, Maria Jose, Allegra, Diana, Karina, and Milagros.



*Thanks to Alondra Lazaro Gonzalez, Office of Diversity, Equity, and Inclusion for the update and photos!*



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## EOPS/CARE Updates

EOPS is outside of the Student Services building every Tuesday, Wednesday, and Thursday. EOPS offers both in-person and virtual services and runs their virtual front desk at the same time as the in-person hours.

The department also recently brought back in-person tutoring and hosted two open houses to outreach and reconnect with students.

“Our best practice has been to survey our students, seek their feedback continually and be flexible to offer a mix of virtual and in-person services while shifting staff based on student traffic” said EOPS/CARE Director Christina Llerena.

ALL EOPS/CARE students receive an on campus meal plan for Fall 2021. The department plans to give \$450 to every EOPS/CARE student this semester.

Llerena gives kudos to Becky Saffold for “holding us all down at the SS tent outside and supporting us all with Chromebooks. Huge help!”



*Counseling Assistant Hunter Clark with ACC Co-Chair Lydia Aguirre-Fuentes and EOPS/CARE CalWorks Director Christina Llerena at the “Face 2 Face” ACC Counseling table under the Event tent.*

## Academic Counseling Center Updates

ACC received 2,157 student responses to the Summer/Fall 2021 Class Planning Exit Ticket Survey. The survey included great feedback from students. In response to the question, “would you recommend this session to another student?” 98.9% of survey participants said yes!

ACC Provides Counseling in 3 Face-to-Face locations on campus:

1. General counseling is provided outside the tent in front of the Student Services Building
2. Umoja Counseling is provided in the Umoja Center in CC-228 - Thank you to Counselor Andy Gil!
3. ACC Athletics Counseling is provided in the Athletic Counseling Office - Thank you to Counselors Joann Graham and Mary Willer!



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College Representative Spotlights:  
Christian Erickson, Muylang Chea,  
and Blake Erickson

*Christian, Muylang, and Blake are the first three College Representatives to be featured in an ongoing spotlight in the Messenger. Let us know about your amazing student workers by emailing [studentaffairsoffice@pipeline.sbcc.edu](mailto:studentaffairsoffice@pipeline.sbcc.edu)*



## **Christian Erickson**

Anyone who has had the pleasure of interacting with Christian Erickson is immediately struck by how genuinely nice, respectful, and engaged he is in his role as a College Rep.

When in-person services went from the Event tent to inside, Erickson was the first point of contact for people entering the Student Services building. His

role included directing people to the right departments or programs, and helping them apply or register for classes.

Admittedly, Erickson wasn't always so optimistic. Raised in Ventura, California, he attended Foothill Technology High School, which offered a more challenging and rigorous curriculum than traditional high schools. Upon graduation, what Erickson didn't expect was not to be accepted into any of the universities he wanted to attend.

With few prospects, Erickson was invited by his grandfather, who lives on Santa Barbara's "Mesa" to come live with him and attend SBCC. Erickson took his grandfather up on his offer, and after one semester here, he described how his "whole outlook changed, mainly thanks to one instructor."

Erickson's face lit up when he talked about Melinda Gandara, an instructor in the Ethnic Studies department. His first class with her was a Mexican Art History class. She had such an impact on him, both philosophically and politically, he ended up taking three classes with her even though he didn't need them for his major.

He recalls how taking Gandara's classes fundamentally changed how he saw the world. She helped Erickson "understand the inequities and disadvantages that exist in the world." From her, he "learned that we have a duty to fight injustices and create a more equitable society." Without a doubt, Gandara was the best teacher he has ever had.

Erickson earned an AA in Liberal Arts at SBCC, and despite being rejected by universities in the past, he is now in his second year at UCLA, having



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transferred as a Spanish major. UCLA started in-person classes this Fall, and although Erickson lives in Los Angeles now, he is still able to work remotely as a College Rep.

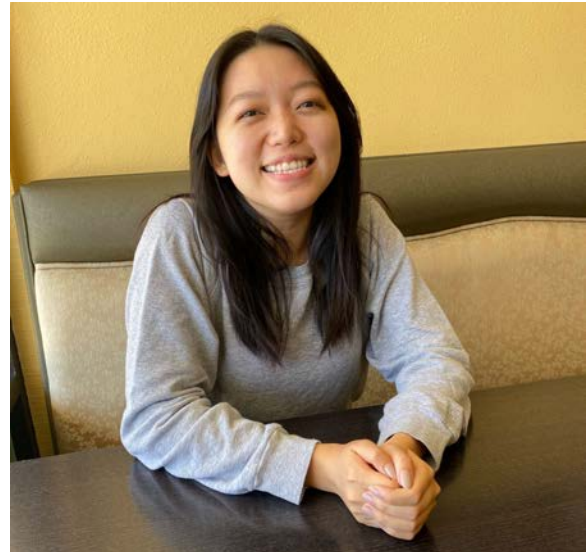
When not working or in school, Erickson enjoys traveling and learning languages. His favorite place to travel to is Puerto Escondido, Mexico. He also enjoys playing his Martin guitar and singing folk and rock music. Something that people may be surprised to learn about Erickson is that he used to be a lead singer in a mariachi band!

Asked what he would like to do after graduating from UCLA, Erickson said he would like to work at SBCC. He admits that the work can be uncomfortable and hard at times, but that it “makes a tremendous impact on society.” He sighed with satisfaction when he recalled how coming to SBCC “totally changed my life!”

### **Muylang Chea**

Muylang Chea has been a College Rep since May 2021. Majoring in Economics, she began attending SBCC in 2020, right before the pandemic started. Growing up in Cambodia, Chea was drawn to SBCC for its scenic beauty and “great academic programs that help prepare students for a transfer.” Among her favorite classes was English 111 with Jacqueline Meisel, where she was able to express her creativity through literature analysis “with the support and guidance of an amazing professor.”

Chea is much too modest to say this, but maintaining a 4.0 grade point average at SBCC demonstrates the drive and dedication she gives to her studies.



*Muylang Chea*

When not working or going to school, Chea enjoys cooking, walking, and reading. And beware if you go to a horror movie with her -- she has the tendency to fall asleep during them!

Chea enjoys the camaraderie she has with her co-workers and supervisors. Chea has enjoyed both working outside under the tent and inside at the Welcome Center desk. She exudes the very qualities she believes are most needed to do well in the job, which are being enthusiastic, open to learning, and having a supportive attitude.

Chea strives to be a support system for students and parents, something she feels has been absent during the pandemic.

Chea will undoubtedly go far in her educational and professional goals. She aspires to transfer to either a UC campus or out-of-state university with the eventual goal of utilizing her education to work in business and/or data analytics.





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**Blake Erickson**

Blake Erickson (you may recognize the last name -- he's Christian's younger brother!) moved to Santa Barbara from Ventura to attend SBCC and has been here since Fall 2020. His brother encouraged Erickson to apply to be a College Rep, citing the "important lessons" the job taught him. Erickson says the job entails being "a sociable person who is willing to take initiative and be a teammate to your fellow coworkers."

Erickson's favorite class at SBCC so far has been AJ 101 with David Saunders, noting that his "passion for teaching criminal justice is so clear and genuine." This has sparked an interest in possibly pursuing a career in law. Erickson hopes to either transfer to UCSB or UCLA, where he wants to major in History. He is also considering going to law school.

During his free time, Erickson enjoys taking walks around Santa Barbara, playing classical guitar, and training in Brazilian Jiu Jitsu. He has a passion for collecting watches, and looks forward to adding more to his collection in the future.

Erickson adapted well to working outside under the tent this summer. Whether inside or outside, he enjoys the face-to-face communication he has with people after having worked in the remote environment for over a year. A genuinely compassionate young man, Erickson says the best thing about this job "has been the feeling of satisfaction after knowing you have helped someone."

## Financial Aid Creates New Landing Page for Website

The Financial Aid Office has created a new "Landing Page" for their website with the aim of better assisting students in contacting the department in the current hybrid in-person/online environment. View the new page here:

<https://www.sbcc.edu/financialaid/?page=1>



If you have anything you'd like to share in a future issue of *The Student Services Messenger*, please email it to [studentaffairs@pipeline.sbcc.edu](mailto:studentaffairs@pipeline.sbcc.edu) or [fill out our google survey](#).